

QUEENSLAND THEATRE CO.

**VENUE
SENSORY
GUIDE**

BILLE BROWN THEATRE

WELCOME TO QUEENSLAND THEATRE COMPANY

Queensland Theatre Company, located in South Brisbane, is home to the Bille Brown Theatre and Diane Cilento Studio, and presents a diverse program of live theatre performances throughout the year.

BILLE BROWN THEATRE

The Bille Brown Theatre is located at 78 Montague Road, South Brisbane.

ENTRY & ARRIVAL

You can enter through the large automatic glass doors at the front of the Queensland Theatre Company building, which lead into the Millmerriba Courtyard.





ONCE INSIDE

Inside the glass doors, the Box Office is directly in front of you, with a lift to your left providing access to Level 2. To your right, a ramp leads into the foyer, opening out to the courtyard. This courtyard is a large, split-level space with seating that can feel busy or noisy at times.

If you are collecting tickets, please visit the Box Office on arrival.

If you have digital tickets, you can present them to the usher when entering the theatre.



FOYER

In the foyer you'll find seating areas with tables and chairs.



BAR

Drinks and light snacks are available to purchase.



BATHROOMS

Including accessible facilities are near the seating area.

GETTING TO YOUR THEATRE DOOR

The Bille Brown Theatre has two entrances. Door 1 is located at the end of the ramp in the courtyard. Door 2 is located on Level 1 (Patron Deck). If your ticket is for Door 2, you will need to go to Level 2 via the lift next to the Box Office or the stairs in the courtyard.



Our Front of House team are available to help direct you.

When the theatre doors open, an usher will check your ticket and will also be available inside the auditorium to assist you in finding your seat.



INSIDE THE THEATRE

The Bille Brown Theatre is an intimate auditorium with 350 seats arranged across 10 rows (A–K, excluding I). There are two central aisles with steps and handrails. Your ticket will list your row and seat number.

Accessible seating, including wheelchair spaces and companion seating, is available. Please contact the Box Office to discuss your requirements.



QUIET SPACE

A quieter breakout space is available if you need time away from the main foyer. It is located on Level 1 (Patron's Deck) and is accessible via the lift or stairs. It is clearly signposted.

For Relaxed Performances, a designated breakout space is available in the Diane Cilento Studio, accessible via the foyer. Staff can assist you in locating this space.



SENSORY GUIDE

Outlined below are some of the sensory experiences you may hear, smell, feel and see when you visit the Bille Brown Theatre.



SOUND

- Doors opening and closing.
- Directional instructions from staff.
- Announcements over speakers.
- Music and sound during the performance.
- Audience noise (talking, movement, applause).



SMELL

- Coffee and beverage aromas from the bar.
- Food and snack aromas.
- Fragrances and perfumes.
- Cleaning products.
- Upholstery and theatre materials.



SIGHT

- People gathering and queuing.
- Theatre signage and displays.
- Bar and Box Office areas.
- Lighting changes as audiences move into the theatre.
- Stage lighting during the performance.



FEEL

- Transitions from outdoor to indoor spaces.
- Close proximity to others when busy.
- Air-conditioned indoor environment.
- Anticipation before the performance.
- Upholstery and theatre materials.

TRAVELING TO THE THEATRE

PARKING

Undercover parking is available on-site at 12 Boundary Street, approximately 50 metres from the theatre entrance. There are 14 bays available, including one accessible bay, with a height clearance of 2.1 metres. Parking is \$20 per vehicle (subject to availability), opening 90 minutes prior to the performance and closing 30 minutes after it concludes.



Additional options include council car parks on Boundary Street (40m away) and Merivale Street (150m away), on-street parking on Montague Road, Cordelia Street and Boundary Street, and nearby paid parking at QPAC, State Library, Queensland Museum and the Brisbane Convention & Exhibition Centre.

PUBLIC TRANSPORT & WALKING

Bus services operate nearby, including stops on Merivale Street.

Cultural Centre bus station and South Brisbane train station are approximately 800 metres away. The walk to the theatre is mostly flat along Montague Road, with pedestrian crossings at major intersections. The area can be busy during peak times.

PASSENGER DROP-OFF

A council loading zone is located on Boundary Street, approximately 25 metres from the entrance, with kerb ramps providing step-free access. Drop-off is also available on Montague Road directly outside the venue.

ABOUT YOUR VISIT

We recommend arriving at least 30 minutes before the performance.

Foyer and Box Office open approximately 90 minutes prior

Auditorium doors open approximately 15–20 minutes prior

For Relaxed Performances, doors may open 30 minutes prior

AUDIENCE RECALL & SHOW START

Pre-show announcements are made over the foyer speakers at:

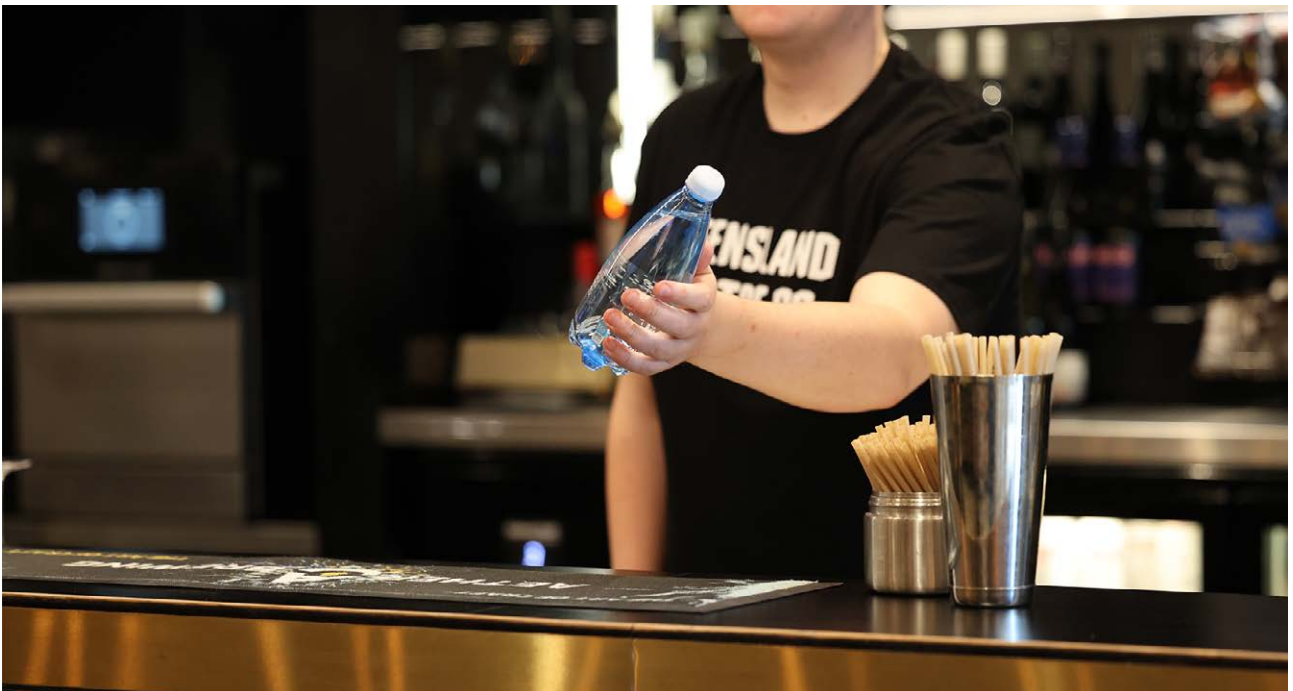
55 minutes before the performance

30 minutes before the performance

15–20 minutes before the performance

5 minutes before the performance

At 5 minutes before the performance, a repeating bell tone will play to indicate the show is about to begin. The performance will begin at the advertised start time. Late entry may not always be possible.



FOOD & DRINK

A foyer bar offers a range of drinks, snacks and light meals before the show and during interval.

Complimentary water is available. The bar is cashless.

Cold drinks in plastic cups may be taken into the theatre.

Food and hot drinks are not permitted inside the auditorium.

OUR STAFF

Queensland Theatre Company staff wear black t-shirts with a Queensland Theatre Company logo and are available throughout the venue to assist you.

They can help with directions, seating, access needs and finding quiet spaces. Front of House staff are also trained and available to assist in the event of an emergency.



ACCESSIBILITY & SUPPORT

Queensland Theatre Company is committed to creating an inclusive and accessible experience for all audiences.

Available services include wheelchair accessible seating and companion seating, assistive listening devices for audio described performances, Auslan interpreted performances, audio description and tactile tours, relaxed performances, Companion Card acceptance, and assistance animals.

All access services can be booked via phone, email, or in person. If you have an access need that is not listed, we encourage you to contact our team so we can support your visit.

Phone: 1800 355 528 (Mon–Fri, 9:30am–5pm)

Email: sales@queenslandtheatre.com.au

CONTENT INFORMATION

For productions with Relaxed Performances, a Detailed Content Advisory will be available on the show webpage and included in pre-show email communications.

LEAVING THE THEATRE

At the end of the performance, the theatre and foyer may be busy as patrons exit. You are welcome to leave immediately or remain seated until the auditorium has cleared. The lights will come up at the end of the performance and staff will assist with directions.

THANK YOU FOR VISITING

Queensland Theatre Company is committed to making your visit as comfortable and accessible as possible.

If you require assistance at any time, please speak to a member of our team. We welcome your feedback and are committed to continuously improving your experience.

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